

# Service Bureau Solution

## A Simple Solution for e-Commerce Compliance

For today's retail suppliers, complying with the e-commerce requirements of their large trading partners can be a daunting challenge, especially for small businesses without extensive IT infrastructure and expertise.

Is your business challenged to comply with:

- EDI order and other documents
- Pick tickets/packing slips
- UCC-128 barcode labels
- Invoices, ASNs and other EDI transactions

To solve this problem, GXS offers Service Bureau Solution in collaboration with our partner, ACT Data Services. With the GXS Service Bureau Solution, your company can comply with all the requirements of your larger trading partners without having to purchase, install or learn any new IT software or hardware.

With the GXS Service Bureau Solution, we handle EDI, ASN and other transactions on your behalf so you save valuable time and resources to focus on your core business. We initiate your EDI process for you and in one business day, enable you to meet your trading partners' e-commerce requirements.

Benefits of this solution include:

- **Complete off-site EDI processing**—Our service bureau receives all your EDI documents; prints pick tickets/packing slips and UCC-128 barcode labels; and transmits invoices, ASNs and other EDI transactions on your behalf.
- **Easy set-up and testing**—Provide us with your company information and we will do the rest.
- **Reasonable pricing**—Outsourcing lets you eliminate investments in hardware, software and time-consuming training.
- **No electronic mailboxes**—Service Bureau leverages the GXS network; no need to purchase and maintain an electronic mailbox.
- **Rapid implementation**—We initiate your EDI process, enabling you to become EDI compliant in one business day.

## Solution Features

We at GXS understand that EDI is not your core business. We provide live, best-in-class assistance to help you fully comply with your customers' EDI and other e-commerce requirements and ensure you will experience a successful and cost-effective implementation. We monitor EDI releases, revisions and updates so you don't have to. In addition, we have the expertise to address future EDI and other e-commerce needs as your business grows.



### **GXS SUPPORTS BUSINESSES AND THEIR SUPPLIERS ACROSS A WIDE SPECTRUM OF RETAIL INDUSTRIES, INCLUDING:**

- Department Stores
- Grocers
- Home Improvement/DIY
- Mass Merchants
- Chain Drug Stores
- Discount & Convenience Stores
- Club Stores

Features of our Service Bureau Solution include:

- Immediate advanced notification for orders received from your customer(s)
- Pick/pack lists for purchase orders with “Ship For” location
- Optional laser ready e-labels including UCC-128 (SSCC-18) labels
- Invoice reports with transmission history
- Weekly open order report with status information

## Full Suite of SMB Solutions

With over 40,000 SMB customers, GXS serves the needs of large and small businesses jointly and distinctly. In addition to our Service Bureau Solution, GXS offers a full suite of other solutions for SMBs including intuitive web forms, accounting package integration solutions for today’s popular packages (QuickBooks, PeachTree and more), electronic catalog and data synchronization services and machine-to-machine EDI and XML.

## About GXS

GXS is a leading provider of B2B e-commerce solutions that simplify and enhance business process integration and collaboration. Organizations worldwide, including 75 percent of the Fortune 500, leverage GXS’ GS1 certified global interoperability and supply chain execution solutions. Active in the global standards arena, GXS offers solutions, powered by the Trading Grid<sup>SM</sup>, that enable customers both large and small, to connect with global partners, synchronize product information and optimize the execution of supply chains.

Headquartered in Gaithersburg, MD., GXS provides sales and support to businesses and their partners worldwide. For more information about GXS visit [www.gxs.com](http://www.gxs.com).



### About GXS

GXS is a leading provider of B2B e-commerce solutions that simplify and enhance business process integration and collaboration. Organizations worldwide, including 75 percent of the Fortune 500, leverage GXS’ GS1 certified global interoperability and supply chain execution solutions. Active in the global standards arena, GXS offers solutions, powered by the Trading Grid<sup>SM</sup>, that enable customers both large and small, to connect with global partners, synchronize product information and optimize the execution of supply chains. Headquartered in Gaithersburg, MD., GXS provides sales and support to businesses and their partners worldwide. For more information about GXS visit [www.gxs.com](http://www.gxs.com).

### NORTH AMERICA AND GLOBAL HEADQUARTERS

100 Edison Park Drive  
Gaithersburg, MD 20878  
U.S.A.

+1-800-560-4347 t

+1-301-340-4000 t

+1-301-340-5299 f

### EUROPE, MIDDLE EAST AND AFRICA

1 Station Road  
Sunbury-on-Thames  
Middlesex TW16 6SU  
United Kingdom

+44 (0)1932 776047 t

+44 (0)1932 776216 f

### ASIA PACIFIC

25th Floor, Shell Tower  
Times Square  
Causeway Bay  
Hong Kong

+852 2884-6088 t

+852 2513-0650 f

[www.gxs.com](http://www.gxs.com)