



December 8, 2009

Dear GXS Customer,

GXS and Inovis are excited to announce that we have signed a definitive agreement to merge. Inovis is one of the world's premier providers of B2B e-commerce software and services and a leading provider of solutions for the retail supply chain. We expect the merger to close in the first half of 2010. It is important to note that until the merger closes, each company will continue to compete and operate independently.

The merger will create the world's premier service provider focused exclusively on B2B e-commerce and integration. We believe this merger will change and advance the B2B e-commerce industry, combining industry leaders with rich histories, unique capabilities and strong complementary products.

Customers will benefit as their global B2B integration costs go down while their requirements for service performance, supply chain visibility and control go up. With the strong base of software products from Inovis as well as an expansive customer base, GXS Trading Grid®, GXS' cloud-computing based, global B2B e-commerce platform, will be greatly enhanced in both capabilities and reach. Specifically, GXS customers will gain the following direct benefits:

- **Increased network scale and efficiency.** Customers will gain an expanded network of connected trading partners across GXS Trading Grid, enabling more efficient and faster trading partner on-boarding and end-to-end service level management;
- **Improved transaction visibility and control through GXS Trading Grid.** Customers will gain access to powerful Inovis supply chain visibility tools, such as Inovis Actionable Intelligence, providing additional compliance and scorecarding capabilities such as chargeback avoidance and deduction management;
- **New software capabilities to enhance the 'Edge' of the Enterprise.** Inovis complements GXS Enterprise Gateway with two highly regarded software platforms, Inovis BizManager and Inovis TrustedLink, providing GXS customers with additional capabilities, such as managing the transfer of large and bulk files throughout trading communities.

After closing, GXS plans to integrate the capabilities of both companies into a single portfolio, enabling GXS to provide a consistent suite of best-in-class services for B2B e-commerce anywhere, anytime. Be assured that all of the services you enjoy today will continue to be supported and that any efforts to combine overlapping services in the future will be practical and beneficial to you. Once completed, you will have access to the full portfolio of services of the combined company.

We are dedicated to maintaining and increasing the level of innovation and service levels you have come to expect from both companies for many years. With this merger, we will have expanded our resources and deepened our capabilities to confidently serve you as a trusted partner for many years to come.

To learn more about the merger please visit www.gxs.com/inovis. If you have any questions you can reach us directly anytime at 1-800-334-2255 (outside US: 1-301-251-6510) or via e-mail directly at gxsinovis@gxs.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Bob Segert".

Bob Segert
President and CEO
GXS