



June 3, 2010

Dear GXS Customer,

GXS is excited to announce that we have completed our merger with Inovis. The merger creates the world's largest network of integrated business communities, with exceptionally deep vertical expertise and an expansive global footprint.

This merger will transform and advance the B2B e-commerce industry, combining industry leaders with rich histories, unique capabilities and strong complementary products. Specifically, the merger expands our network to include over 40,000 direct customers and thousands more through our worldwide partners. Together, the GXS Trading Grid and the platforms at Inovis represent over \$200 million in cumulative research and development since 2004, when the companies inspired the transition of traditional value-added networks (VANs) to service-oriented, integration platforms capable of delivering high-value managed services. Inovis will provide GXS customers with new tools for supply chain visibility and trading partner enablement. In addition, Inovis has a robust Managed File Transfer software product which enables customers to manage and exchange large and bulk files outside the enterprise.

Over the next year, we will work to integrate the capabilities of both companies into a single, comprehensive portfolio. Throughout this period, we will be providing details on the many new capabilities provided as a result of our merger.

Many of you are also customers of Inovis. I'd like to ensure you that all products and services provided by both companies today will continue to be maintained and supported. All customers should be assured that any efforts to combine overlapping services in the future will be where practical and beneficial to our customers.

We are dedicated to maintaining and increasing the level of innovation and service you have come to expect from both companies for many years. With this merger, we will have expanded our resources and deepened our capabilities to confidently serve you as a trusted partner for many years to come.

For more insights into the merger, feel free to watch my welcome video posted at www.gxs.com/inovis. If you have any questions you can contact us anytime at gxsinovis@gxs.com or directly via phone at **+1-800-334-2255 from within the United States** or on one of our [posted contact numbers online](#).

Sincerely,

A handwritten signature in black ink that reads "Bob".

Bob Segert
President and CEO
GXS