opentext ™

Browser Support Policy
for Business Network Products and Services

1 Business Network Browser Support Policy

OpenText Business Network is committed to making our commercially available products and services easily accessible and consistent across supported browsers and platforms. This memo describes our approach to ensure that our products and services work with commercially available browsers:

- Business Network products and services support the following browsers for desktop PC applications: Edge, Firefox, and Chrome.
- Internet Explorer is supported on a case-by-case basis. Other browsers such as Safari, as well as browsers for mobile applications, may be supported on specific products and services on a case-by-case basis as well.
- As new browser versions become available, stabilize, and gain traction in the enterprise community, Business Network will assess the impact on our users, products, and services and will update our list of supported browser versions.

1.1 Specific browser support

For OpenText Business Network products and services, the following browser versions are supported, with exceptions listed in the section below:

Browser	Versions
Firefox	83, 84
Chrome	86, 87
Edge	87, 88

1.1.1 Resolving browser issues

If you are experiencing a problem using one of the browsers we support, please contact Support for assistance. If you are experiencing a problem on an unsupported browser/platform combination, please access the product using a supported browser and version.

1.2 Product and service exceptions

The following lists the Business Network products and services with exceptions to the policy:

- Active Documents: Does not support Edge
- Active Orders 2.x: Does not support Edge
- Active Intelligence: Does not support Edge
- Active Logistics: Supports up to Firefox 57, does not support Chrome, Edge
- Active Community: Does not support Edge
- BizManager 3.3.0.17 and higher: Does not support Chrome, supports up to Firefox 66
- Freeway Cloud: Supports up to Firefox 54
- Easylink EWS: Supports up to Firefox 60 and Chrome 66, does not support Edge
- E2E SLM: Does not support Edge
- IEFE Admin Services: Does not support Chrome and Edge
- InovisWorks: Does not support Edge
- Secure MFT: Does not support Edge
- NBT Gateway: Supports up to Firefox 41, does not support Edge
- NCM: Supports up to Firefox 41, does not support Edge
- Tradeweb: Supports up to Firefox 41, does not support Edge
- TradeGateway: Does not support Firefox, does not support Edge
- TG for Excel (AD and download services): Does not support Edge
- TGMS Web Utility Tool: Does not support Edge
- Trading Grid Online (TGO): Some components do not support Chrome, Edge
- Web Trade Guide for Application Integrator: Does not support Chrome & Edge, supports up to Firefox 61
- WAM: Does not support Edge

Note, IWF and TGASN with IWF have a separate browser policy.

About OpenText

OpenText enables the digital world, creating a better way for organizations to work with information, on-premises or in the cloud. For more information about OpenText (NASDAQ/TSX: OTEX), visit opentext.com.

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