

OpenText™ Email2EDI and OpenText™ Fax2EDI

Extend your electronic B2B community to partners
and customers regardless of their technical expertise or size

In today's rapidly expanding global marketplace, a company's ability to electronically exchange business documents with all of its business partners (e.g., suppliers, customers, logistics providers, banks) in real time results in higher profits, faster payments, significant cost reductions, and stronger supplier relationships. However, many businesses still receive business-critical information from their partners through fax or email, even though these manual processes are slow, inefficient, and error-prone. To obtain maximum benefit from your B2B program the goal is to achieve 100 percent connectivity with your trading partner community.

EDI Made Easy with OpenText Email2EDI and Fax2EDI

Many small and medium-sized businesses (SMB) continue to face significant barriers in trading electronically—namely, cost and lack of IT expertise. With OpenText Email2EDI and Fax2EDI, SMBs can quickly, easily, and cost-effectively participate in your EDI program by continuing to use their existing email and fax-based processes. These processes can be automated with advanced document and character recognition capabilities in OpenText™ Capture Center.

Email2EDI and Fax2EDI are supported by OpenText Capture Center, which transforms faxes and emails with attached documents and images into machine-readable information. It can also pull from sources such as email servers, high-end scanning devices, Multi-function Peripherals (MFPs), file system folders, Microsoft® SharePoint® servers, and FTP sites. These capabilities can help bridge the digital gap between the legacy technologies of SMBs and your B2B processes.

Automatically Populate Data into Your Systems

Many companies are working with smaller non-EDI compliant vendors who send purchase orders and other documents via email and fax. How rapidly can you get this data into your ERP, warehouse management or other supply chain system? With OpenText, you can automatically populate your systems with data shortly after receiving the email or fax. OpenText converts the inbound email or fax content into data in the format of your choice to simplify integration.

SUMMARY

OpenText™ Email2EDI and OpenText™ Fax2EDI provide cloud-based email and fax image capture services that transform supply chain documents into machine-readable information, ready for integration into your back-end systems.

BENEFITS

- Automate email and fax-based processes with SMB trading partners
- Accurately receive non-EDI content in your required format, EDI or XML
- Populate converted data into your systems
- Gain seamless automation for receiving emails and faxes in multiple languages
- Accelerate time and quality of ERP investment

Increased Data Quality

Manual fax and paper handling creates inadvertent and costly data errors. With faxes, each incoming form must be retrieved, routed, stored, and manually re-keyed into your system. Although not paper-based, emails must also be retrieved and manually re-keyed into your system. Once an error is introduced into the process, it means delays and extra costs to find and fix the problem downstream. For trading partner communities with a substantial amount of SMB partners and emails or faxes, those delays and costs are multiplied across all of the errors in a given day, month, or year. By eliminating most of the re-keying, OpenText offers a process that's as error-free as possible.

Multilingual Capabilities

Are you receiving purchase orders and other fax forms in two, four, or six different languages? OpenText can seamlessly automate receiving emails and faxes in multiple languages to meet your B2B

messaging needs across multiple countries. Standard resources can support English, Spanish, French, German, Dutch, Portuguese, and Italian, with additional languages supported depending on customer requirements.

Accelerate ROI for ERP Investments

Undergoing a major ERP initiative? Email and fax-based processes can often be left untouched with such strategic IT initiatives, leaving manual processes outside of the scope of integration with the new system. Furthermore, the errors and delays resulting from those manual processes can be counter-productive to your goal of having consistent, quality data across your enterprise. Email2EDI and Fax2EDI can help remove those roadblocks and enable numerous SMBs and move towards 100 percent connectivity with your trading partner community--accelerating the implementation time and quality of your ERP investment.

