

OpenText™ Trading Grid™ Messaging Service

Reach your entire B2B community

Supply chain response time has become a major factor in the ability of businesses to compete. Batch systems are no longer adequate because transactions are processed as soon as they are created. This continual flow of transactions results in an explosion of communications across the trading community, dramatically increasing process complexity and making process standardization necessary across all trading partners. Tight control, visibility, and exception management at each point in supply chain process are critical to success.

OpenText Trading Grid Messaging Service is a global, cloud-based transaction management service from GXS, a wholly-owned subsidiary of OpenText, that enables companies to trade business documents electronically in a secure, fast and reliable fashion. This service enables businesses to exchange documents of virtually any format, including EDI, XML, and other data types. The Trading Grid Messaging Service supports internet and private network connectivity with support for a broad range of B2B protocols to provide reach to a global network of partners.

Confidence in Your B2B Investments

At the heart of the Trading Grid Messaging Service is its ability to provide you with event-driven messaging, rapid implementation and expansion of your trading communities. Trading Grid Messaging Service delivers expansive reach directly through our network and via third party interconnects and provides your company with access to tens of thousands of trading partners worldwide. GXS can help you achieve 100 percent trading partner participation through the right solutions, at the right price and right now.

Features and Benefits

- **Connectivity & Protocols:** Connectivity available through the internet, VPN, and select private networks. Supported protocols and access methods include AS2, AS3, FTP, SFTP, FTPs, HTTPs, Web browser access, Web Services, OFTP, OFTP2.
- **Security & Privacy:** Ensures confidentiality and availability of data by providing integrity at every level including internet or private network security, application backup protection and trading partner validation. GXS receives quarterly certification of compliance with AICPA's Statement on Standards for Attestation Engagements (SSAE) No. 16 Type II.

PRODUCT SUMMARY

OpenText Trading Grid Messaging Service enables companies to quickly create and manage electronic business communities to access tens of thousands trading partners with the speed, reliability and availability you have always counted on.

KEY BENEFITS

- *Avoid costly infrastructure investments and complexity by connecting to OpenText GXS using your preferred communications method and document standard. Documents will reach all your trading partners in their preferred format and communication protocol*
- *Improved control of your B2B process because you manage by exception, establish rules to automate business processes according to your needs, and use dashboards to help you identify performance trends*
- *A network of over 30,000 trading partners available*
- *Full suite of e-commerce software and services available*

- **Latest B2B Standards:** Supports ANSI X12, EDIFACT, XML (e.g. RosettaNet, ebXML, etc.), TRADACOMS and binary files.
- **High Performance:** Provides event-driven processing for your critical B2B transactions, status reports that give you an audit trail, and the confidence that your documents are delivered to your trading partners. When you send documents to Trading Grid Messaging Service, they are processed and available to your trading partners for pickup or delivery in seconds.
- **High Availability:** As a service on our high-availability Trading Grid platform, which is designed to provide 99.95% availability or better, Trading Grid Messaging Service ensures a more reliable service for you and your trading community. GXS operates world-class data centers to provide local services with global reach and redundancy within and across data centers.
- **Automated Process Management:** Rules-based services enable you to automate steps in your electronic processes. Examples include:
 - Separate your incoming documents by document type so that invoices from your suppliers to be easily directed to your accounting server, while purchase orders from your customers can be directed to your order management system
 - Exception alerts to notify you via e-mail upon occurrence of special circumstances such as document arrival or processing errors
 - Acknowledgment services that manage and monitor the performance of your supplier community in responding with acknowledgements within your specified timeframe
 - Automated document routing when you need to copy multiple people or applications on documents you send or receive
- **Web-based Administration, Management, and Reporting:** Trading Grid Online provides a multi-lingual web-based interface to Trading Grid Messaging Service that enables self-service trading partner administration; powerful and flexible document search tools; easily customizable document-level reports, and much more.

When you send documents to Trading Grid Messaging Service, they are processed and available to your trading partners for delivery in real time or in batch mode

- **Visibility and Analytics:** Through a simple intuitive user interface, you can obtain the timely “track and trace” data needed to immediately address exception conditions, as well as the summary-level dashboards needed to identify trading partner performance and transaction volume trends.
- **24x7 Customer Service:** Trading Grid Online provides flexible support options, including online help or support from the GXS Help Desk via email, phone or live chat.
- **Full Suite of e-Commerce Software and Services:** Offers a wide variety of options to suit your needs to trade with one or multiple partners, operate in a stand-alone mode or integrated with your back-office system, or outsource your entire e-commerce program to GXS. Also offers a suite of Software as a Service (SaaS) applications which provides better visibility and collaboration between customers, suppliers and business partners.

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